Team Leader Network Operations
POSITION DESCRIPTION

Position Number:	2875	**Position Status:**	Permanent Full Time
Portfolio:	Infrastructure	**Classification:**	QLGIA (Stream C) Building Tradesperson Level 2-3
Business Unit:	Water and Waste Operations	**Reports To:**	Supervisor Network Maintenance
Team:	Water, Supply and Sewerage Operations	**Revised:**	November 2026

Human Resource Delegation:	Band Nil	**Financial Delegation:**	Band 6

General Position Statement:

This position supports Council's direction by providing preventative and reactive maintenance and new construction of the Council's water and wastewater reticulation systems in a professional, efficient and confidential manner ensuring the development of good working relationships with all staff and the public.

Specific Responsibilities:

This position has the following responsibilities:

1. Lead a crew to carry out maintenance on Council water and wastewater reticulation systems.
2. Undertake tasks associated with the Capital Works Program, such as construction programs to install new or refurbish existing water and wastewater reticulation infrastructure.
3. Assist in the forward planning and organisation of jobs and record work done in Council's works management system.

4. Undertake maintenance and testing of hydrants and all associated valves and fittings, including backflow prevention devices.
5. Ensure that work performed is in accordance with the relevant standards adopted by Council.
6. Proficient in the use of a variety of plant, both large and small associated with water and wastewater construction and maintenance.
7. Act as a role model for Council's Values and Behaviours at all times and display a high level of professional and ethical conduct.
8. Ensure a safe, healthy and inclusive work environment by complying with workplace health and safety legislation, Council's WHS Responsibility Statements and relevant policies and procedures.
9. Maintain clear and accurate records that support effective service delivery and reflect Council's commitment to transparency and good governance.
10. Refer matters that may impact upon the business, Council and employees to the relevant Supervisor or Manager.
11. Undertake other relevant duties as directed, consistent with skills, competence and training.

Position Requirements:

Skills/Competencies

1. Demonstrated experience in the operation and maintenance of water and wastewater infrastructure, including the safe and effective use of tools, equipment, and works management systems to deliver preventative and reactive maintenance.
2. Ability to undertake a wide range of manual, construction, and maintenance tasks, supported by the ability to accurately read and interpret plans, charts, and technical instructions.
3. Effective communication and interpersonal skills, with the ability to engage positively and professionally with community members, team members, supervisors, and management
4. Ability to organise, plan, and manage time effectively, including prioritising workloads, coordinating tasks, and working collaboratively in a team environment under general supervision.
5. Sound knowledge of relevant legislation and standards (e.g., AS 3500 and the Plumbing & Drainage Act) and a commitment to ongoing training to ensure compliance with regulatory responsibilities and powers of entry.

Mandatory Qualifications, Licences and Experience

1. Plumbing Trade qualifications and possess a current Queensland Plumber and Drainer Licence.
2. Construction Industry Induction (White Card).
3. Currently possess or have the ability to successfully obtain a Backflow Prevention endorsement.
4. Currently possess or have the ability to successfully obtain a Working at Heights Certificate.
5. Currently possess or have the ability to successfully obtain a Confined Space Certification and maintain revalidation.
6. Currently possess or have the ability to successfully obtain Traffic Management Implementation certification.
7. Possess and maintain a current motor vehicle drivers licence.

Desirable Qualifications, Licences and Experience

1. To obtain classification at Building Tradesperson Level 3, additional post trade qualifications/ competency in accordance with the QLGIA (Stream C) is required.
2. Experience in a local government environment.
3. Appropriate licences and experience in plant operation.
4. First Aid Certificate.

Actions

1. **Values and Behaviours** – Behaviour aligned with Council's Values and Behaviours.
2. **Customer Service** – Focus on our customer/s needs.
3. **Code of Conduct** – Behaviour aligned with Council's Code of Conduct.
4. **Safety** – Carry out your duties in a safe manner.
5. **Project / Works Management** – Commit to Council's Project and Works Management framework.
6. **Human Rights** – Respect, protect and promote human rights in your decision-making and actions.

Physical Requirements

1. Ability to work in an outdoor or office environment.

2. Ability to legally operate a motor vehicle under a “C” Class Licence.
3. Ability to complete a satisfactory Functional Capacity Evaluation.
4. Must be available to work the on-call roster if required.
5. Provision of a satisfactory Criminal History Check - Police Certificate (Australia Wide Name Only Police Check).
6. Ability to be immunised against Hepatitis A&B and Tetanus.
7. The work is intermittently heavy, with periods of prolonged standing, stooping and crouching. The tasks must be performed meticulously and accurately.
8. While all attempts of mechanisation have been implemented to limit manual handling, awkward work postures do exist whilst performing the inherent tasks of this position.
9. This position is classified as medium work. The Dictionary of Occupational Titles defines medium work as: “exerting 9 kilograms to 23 kilograms of force occasionally, or 4.5 kilograms to 11 kilograms of force frequently, or greater than negligible up to 4.5 kilograms of force constantly to move objects. Physical demand requirements are in excess of those for light work”.
10. During the course of normal duties incumbent may be required to perform:
    - Constant dynamic standing/walking;
    - Walking uneven ground;
    - Climbing ladders; climbing in and out of trenches; climbing in and out of vehicles and plant machinery;
    - Frequent bilateral forward reaching;
    - Carrying and handling items up to 25kg occasionally and 35 kg rarely in the case of the whacker packer;
    - Repetitive and sustained bending and stooped positions;
    - Working in awkward postures, and occasionally in confined spaces;
    - Constant handling of equipment, tools and materials;
    - Constant static and dynamic balance.

Delegations and Authorisations:

Financial, Administrative and HRM Delegations may be applicable to this position and are detailed in the Delegations Corporate Register.

Legislative Sub-Delegations and Authorisations may also be applicable to this position and are detailed in the external public registers. Both registers are available on Council's knowledge library.